



the music education centre

IMPORTANT CHANGES TO OUR FEE POLICY

Our teachers are all committed to their students' success and have chosen a career of teaching music to share their passion with a new generation. Of course this means that teachers do rely on lesson fees for their income, and so we have made some changes to our policy to help make it easier for parents to stay on top of their account and ensure that it is financially viable for our teachers to make a long-term commitment to their students.

LATE FEES

Effective from the 1st April lesson fees that are overdue will attract a **late fee of \$15** per month until the account is brought up to date. Lesson fees are all banked into a trust account on the teachers' behalf. This means that if your payment is not made on time the teacher does not get paid until after your fees have been banked.

DIRECT DEBIT FACILITY

By partnering with Debit Success Ltd we are now able to offer this service for you to pay a regular amount either from your bank account or credit card. This means that if you are a little behind we can set up a facility to help you catch up (and also avoid late fees) while you continue with your lessons.

Because of public holidays, the Christmas break and our system of allowing up to 4 lesson credits per year, a regular weekly payment means that you can actually pay a little less than the full \$29.90 each week making it even easier for you to budget.

If you would like to set up the direct debit please talk to our office.

PAYMENT OPTIONS

For your convenience we still offer **credit card, eftpos cash and cheque** facilities at our centres, together with credit card payment over the phone and direct credit to our bank account.

Thank you for giving this matter your attention.



PERFORMANCE AFTERNOONS

Our first performances for 2017 will be held on Sunday 9th April at the Tirimoana School and Takapuna War Memorial Halls.

Performance lists are filling up fast so make sure your teacher books your performance time straight away.

Remember that these are open to students of all instruments, ages, and levels and best of all admission is FREE!!!

See you there!

STATEMENT DELIVERY

Many of you already receive your statement each month by email. Due to the positive feedback from students and parents, we will be moving ALL of our statement delivery to a digital format over the coming months. If you currently receive paper statements, please contact our office (lessons@musiceducation.co.nz) or 0800 89 39 39 so we can check we have your correct email details.

SCHOOL HOLIDAY DATES AND EASTER BREAK

The Music Education Centre office is open as normal over the school holiday period. Our “Forte” classes” take a break from the 14th April restarting on 1st May.

Students in individual lessons should confirm with their teacher about attending in the holidays.

There will be no lessons on GOOD FRIDAY, EASTER SUNDAY, EASTER MONDAY (14th, 16th & 17th April) nor ANZAC DAY (25th April).



LESSON LENGTH – Are you ready to move up?

Most students taking individual lessons with us have a 30-minute lesson once a week.

As students progress to higher levels and start building a repertoire of more pieces, half an hour can become quite short. Add to that, the fact that the pieces themselves start to become longer and also the need to cover off other general musical skills such as aural development and technical work, - all of a sudden it is almost impossible to fit everything in to one lesson.

If you are progressing well – and especially getting above a Grade Three or Four exam level, we would strongly recommend either a 45 minute or even 1 hour lesson. By Grade Seven and hour is almost essential.

Do feel free to talk to your teacher at any time about whether you are ready to swap into a longer lesson so you can continue to get the most out of your tuition and reach your musical potential.

VISIT OUR WEBSITE FOR NEWS – INFORMATION and MORE!!!

Full of information about our great teachers, group class schedules, FAQs and even our newsletter archives, www.musiceducation.co.nz is your link to getting the most out of your lessons with us.

Why not bookmark the page now so you can always stay up to date?

LOOKING TO START A SECOND INSTRUMENT?

With specialist teachers on a range of 15 different instruments the Music Education Centre is the perfect place to try your hand at a different instrument.

Remember that students only pay an enrolment fee when they first start with us so there is no need to pay this again.

We also can recommend places where you can hire most instrument so we can help make it easy for you to give it a go.

To discuss how we can help you further – just give us a ring on 0800 89 39 39.

NEED TO GET IN CONTACT?

The best way to get messages or discuss anything with the centre is to touch base with us by telephone. Our phones are answered each day from 9.15am and with emails only checked periodically during the day, a quick call will enable us to help you as promptly as possible.

0800 89 39 39.